1. Account Information
Information about the account, including your new customer and account numbers which will now contain leading zeros. We have also added a single online account number to use for all online payments.

2. Message Box
Provides important information regarding your account or other notifications issued by the City.

3. Meter Reading Details
This section includes the meter number, previous and current readings and identifies your usage for the stated service period.

4. Details of Current Charges
Provides a detailed breakdown of current charges on your account.

5. Account Summary
Provides information on the total amount owed including the previous bill amount, payments and credits, total current charges, and due date to additional penalty fees.

6. Historical Usage
Provides a usage history of your current billing period compared to your previous billing periods.

7. Alerts Box
Important messages regarding your account status will be displayed here.

8. Payment Coupon
Return the portion below the perforation with your bill payment in the envelope provided.